

THE PNA REWARDS CAMPAIGN 2019
Terms and Conditions Republic of South Africa

Please read the below Terms and Conditions carefully. By participating in this Promotion, you agree to comply with the Terms and Conditions as set out below. If you do not agree with these Terms and Conditions, Please do not participate in this Promotion. Please refer to this website for the most up to date Terms and Conditions for The PNA Rewards Campaign : www.pnarewards.co.za

The PNA Rewards Campaign ("Promotion") is presented by **PNA Stationers PTY Ltd**, Registration number 99/23259/07: and its agencies ("Organizer"), All participants during the term of this Promotion are bound by the following Terms and Conditions:

1. Promotion Period:

- 1.1. The Promotion shall commence on Tuesday **1 October 2019** at **00h00** and will run until Wednesday **30 November 2019** at 23h59 ("the Promotion Period") in the Republic of South Africa, while product and reward vouchers last .
- 1.2. The duration of the Promotion may be extended or shortened at the discretion of the Organiser.
- 1.3. The last date for redemption will be Saturday **12 December 2019** after which the promotion will automatically lapse

2. To be eligible to participate in this Promotion the participant must:

- 2.1. Be at least 18 years or older and be a legal resident of the republic of South Africa, any person who is under the age of 18 (eighteen) years ("a minor") must obtain their parent or legal guardian's consent, in order to enter and qualify as a Participant for the Promotion (together referred to as "Participants",
- 2.2. Each Participant hereby gives consent to the Organiser to process their personal information to third parties for the purposes of this Promotion;
- 2.3. Have purchased any products to the value **of R300 or more** at any PNA store nationwide and receive a peel & reveal card containing a unique code to redeem one (1) reward in accordance with the following:
 - a) R100 Pamper Voucher
 - b) 2 for 1 Dining
 - c) 2 for 1 Days out
 - d) Free intro kids lesson
 - e) Free Movie Ticket
 - f) R200 Flight Voucher

- 2.4. Be a natural person and not a juristic person, which juristic person includes but is not limited to a Business to Business (B2B) partner of the Organizer, cross border partner or retail partner of the Organizer
- 2.5. Customers are eligible for one (1) reward card only per transaction of R300 or more

3. Promotion Entry and Redemption

3.1. To redeem rewards as per section 2 of these Terms and Conditions, the participant must do the following:

- 3.1.1. Spend R300 or more in any PNA Store nationwide.
- 3.1.2. Visit www.pnarewards.co.za, by **30 November 2019** in order to create a profile and upload their unique code found on the peel & reveal card issued to them in store.
- 3.1.3. Once the correct unique code is entered on the microsite, participants can proceed to select a reward of their choice, rewards and redemption instructions will be sent via SMS once selected on the microsite.
- 3.1.4. All profile creation and redemption must take place by **30 November 2019. Any submissions received after 7 December 2019 will be null and void and the rewards will be forfeited.**
- 3.1.5. Each unique code peel & reveal card qualifies for one (1) entry.
- 3.1.6. Rewards are not transferrable and cannot be exchanged for cash.
- 3.1.7. All reward partner terms and conditions apply, these can be viewed on www.pnarewards.co.za and in annexure A of these terms and conditions.

4. The Rewards

4.1. All reward information is available on the www.pnarewards.co.za site and in Annexure A of this Terms and Conditions document

4.2. The rewards are:

5. R100 Pamper Voucher
 6. 2 for 1 Dining
 7. 2 for 1 Days out
 8. Free intro kids lesson
 9. Free Movie Ticket
 10. R200 Flight Voucher
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- 10.1. All rewards are non-exchangeable and non-refundable for cash.
 - 10.2. Individual reward partner terms and conditions apply.

11. Important considerations for participation in the promotion

- 11.1. It is the participant's responsibility to ensure that they receive an SMS response within 48 (forty-eight) business hours of registering on www.pnarewards.co.za. In the event that no response is received, the participant is required to contact the Organizer on **011 676 7787** or on pna@tlcrewards.com no later than **30 November 2019**. If the participant does not follow this process and does not receive a response, their entry will not be considered. If the Organizer has not received feedback, the Organizer will assume that the participant has received an SMS response. Any participant who has unsubscribed from receiving marketing SMS from the Organizer may not receive the SMS and it is the participant's responsibility to notify the Organizer on **011 676 7787** or on pna@tlcrewards.com
- 11.2. The Organizer will not be held responsible for response SMS's not received by participants.
- 11.3. If the contents of the participant's online submission are not verified for whatever reason, the participant will not receive their Reward. The responsibility to ensure that they provide the correct information to facilitate the correct entry rests with the participant.
- 11.4. If by **30 November 2019** a qualifying participant has not received their digital voucher via SMS, they will be required to contact the Concierge Service on **011 676 7787** or on pna@tlcrewards.com
- 11.5. All rewards are valid for one (1) month from the date receipt by the customer subject to partner availability at the time of booking or redemption.

12. General:

- 12.1. In accordance with the confidentiality policies and practices of the Organizer, none of the entry details of any participant in this Promotion will be disclosed or used by the Organizer for any purposes other than for entry into the Promotion and in accordance with clause 8.1 below.
- 12.2. Participant's acknowledge and accept that the Organizer shall utilize a third party (the "Organizer's authorized agent/s") to contact the participant, in the event that the participant is a winner, and to arrange delivery of the Reward. In order to affect the contacting and delivery process, the Organizer's shall provide the participant's information to such third party.
- 12.3. Details of participants will not be used by the Organizer for PNA related communication should the participants opt-out to receive further communication from the Organizer.
- 12.4. Information regarding the Promotion that is published on authorized advertising material will also form part of the Terms and Conditions of the Promotion.
- 12.5. The Organizer may in its sole discretion amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on the Organizer's website www.pnarewards.co.za
- 12.6. The onus rests on the participant to constantly check the website for updates to the Terms and Conditions.
- 12.7. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organizer, including but not limited to technical difficulties, unauthorized intervention or fraud, the Organizer reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the Promotion as appropriate, subject to the approval of relevant regulatory authorities.
- 12.8. Save as permitted by Law, the Organizer reserves the right to cancel, suspend or terminate this Promotion, without notice at any time, and such cancellation, termination or termination shall be deemed to have taken effect from the date of publication on the Organizer's website www.pnarewards.co.za
- 12.9. No liability shall lie against the Organizer in favor of any participant, winner(s) and/ or third party arising from such cancellation, suspension or termination. Therefore, the participant waives his/her right which they may have against the Organizer and hereby acknowledge that they will have no right of recourse or claim of any nature whatsoever against the Organizer.
- 12.10. This Promotion is governed by these Terms and Conditions, as well as those of the relevant authorized participating stores, associated with this Promotion. Where there is a conflict between the Terms and Conditions of the Organizer and those of the authorized participating stores, the Terms and Conditions of the Organizer shall prevail.

- 12.11. The Organizer and its agencies reserve the right to correct any errors and omissions. These Terms and Conditions will supersede any errors or omissions on any publicly communicated documentation or marketing material.
- 12.12. Any dispute or claim arising out of or in connection with the Promotion shall be governed by and construed in accordance with the laws of the Republic of South Africa.
- 12.13. The Organizer accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Reward owing to, but not limited to, stock unavailability, strike, lock out, destruction of products or the Reward on route by any means, any civil commotion or disorder, riot, threat of war, any action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earth quake or other acts of God.
- 12.14. If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable:
- 12.14.1. It will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible;
- 12.14.2. It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.
- 12.15. Any fraudulent behavior will result in an immediate cancellation of the participant's submission, and the Organizer reserves any rights in law to pursue appropriate compensation and / or institute criminal proceedings. The Organizer accepts no responsibility for incomplete, lost, misdirected, illegible, late, or altered registrations or uploads. Registrations or uploads that do not comply with these Terms and Conditions will be disqualified. The Organizer reserves the right to investigate any participant's actions regarding any aspect of the Reward and the redemption thereof.
- 12.16. Any participant who returns a product purchased during the Promotion Period forfeits their Reward. Regarding the Promotion returns policy, where participants purchase qualifying products and return these products to the participating retailer, the following rules will apply:
- 12.16.1. A participant returns or exchanges their purchase for any reason whatsoever with the participating retailer after the registration and upload process of the Reward, the participant must contact the Concierge Service on **011 676 7787** or on pna@tlcrewards.com to cancel their registration and upload and acknowledge that they are no longer able to claim the reward
- 12.16.2. If the participant has already redeemed the reward and then returns or exchanges their purchase, the Organizer reserves the right to claim back the value of the reward from the participant.

13. Limitations of Liability:

13.1. Except to the fullest extent permitted by relevant law, PNA and the Organizers shall not be liable for:

- 13.1.1. The restrictions on liability in this clause apply to every liability arising under or in connection with these Terms and Conditions ,including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise.
- 13.1.2. loss of business, profits, revenue, anticipated savings, (even where the same arise directly from a breach of these conditions);
- 13.1.3. special, direct, indirect or consequential losses or damages , even if foreseeable by or in the contemplation of PNA ; or
- 13.1.4. any claim made against participants by any other person; and
- 13.1.5. Except as expressly stated herein all conditions and warranties, implied statutory or otherwise, are hereby excluded to the maximum extent permitted by law.

14. Consumer Protection Act:

- 14.1. To the extent that the Terms and Conditions or any goods or services provided under the Terms and Conditions are governed by the Consumer Protection Act, 2008 (the "Consumer Protection Act"), no provision of the Terms and Conditions are intended to contravene the applicable provisions of the Consumer Protection Act, and therefore all provisions of the Terms and Conditions must be treated as being qualified, to the extent necessary, to ensure that the applicable provisions of the Consumer Protection Act are complied with.

Annexure A

For full Terms and Conditions, please refer to the participating partners website listed below
Subject to promotional availability
Please note that independent partners T&C's apply

Venues:

Partner	URL
21 Jump Street	www.21jumpstreet.co.za
23 Jump Street	www.23jumpstreet.co.za
Acrobranch Adventure Park	www.acrobranch.co.za
Adrenaline Extreme	www.adrenalineextreme.co.za
artjamming	http://www.artjamming.co.za
Big Cat Experiences	www.bigcatexperiences.co.za
Bike and Bos Adventures	www.bikebosadventures.co.za
Birds of Eden	https://www.birdsofeden.co.za/
Chameleon Village	www.chameleonvillagereptilepark.simplesite.com
Clarens Xtreme Adventures	http://www.clarensxtreme.co.za/
Clubventure	www.clubventure.co.za
CRISSCROSS ADVENTURES	https://crisscrossadventures.co.za/addo-river-safari/
Epic Karting	https://www.epickarting.co.za/
Escape Hunt	https://durban.escapehunt.com/
Geluksfontein Goat Cheese Farm	http://geluksfontein.co.za/
GOG	https://www.gog.co.za/
Gravity Trampoline Park	www.gravitype.co.za
Hartebeest Aquarium	www.chameleonvillagereptilepark.simplesite.com
Harties Aerial Cableway	https://www.hartiescableway.co.za/
Highstakes Zip Line	https://highstakes.co.za/
iJump	www.ijump.co.za
Impact Adventure Africa	http://www.impactadventure-africa.co.za/
Induna Adventures	www.indunaadventures.com
Jukani	https://www.jukani.co.za/
Mogi Adventures	http://www.mogi-adventures.co.za/
Monkeyland	www.monkeylandkzn.co.za
Perry's Bridge Reptile Park	www.facebook.com/perrysbridgeptilepark/
Randburg Raceway	www.randburgraceway.co.za
Reptile Gardens	www.facebook.com/ReptileGarden
SA Forest Adventures	https://www.saforestadventures.co.za/
Scoutours	https://scoutours.co.za/

Seaview Predator Park	www.seaviewpredatorpark.com
Sundays River Adventure	www.sundaze.co.za
The Ann van Dyk Cheetah Centre	www.dewildt.co.za
Waterberg Zipline	www.waterbergzip.co.za
Zeestock Adventure Sandboarding	www.zeestocklodge.com
Zulu Croc	http://www.zulucroc.co.za/
Zwartkops Quad Centre	www.zwartkops.co.za
Mini Town	www.minitowndbn.co.za
Rietfleilife Zoo Farm	www.rietvleilifestylecentre.co.za
Tenikwa Wildlife Rehabilitation & Awareness Centre	www.tenikwa.com

Kids Activities / Lessons – 1 (one) free lesson

- All introductory lessons are STRICTLY subject to availability within your region of choice.
- A maximum of 1 entry is permitted per person, per household, per booking
- Rewards cannot be exchanged for an alternative reward, TLC Marketing decision is final, and no negotiations or correspondence will be entered into.
- Partner Terms and Conditions apply; please refer to partner website for detailed list for all participating partners.
- Consumer must sign any indemnities required by Partner.

Please note that independent partners T&C's apply

4.1.8

Partner name	URL
Young Engineers	http://www.youngengineers.co.za/
Rugby Tots	www.rugbytots.co.za
SA JKA Karate	www.karate.co.za
Manners 4 Minors	www.manners4minors.com
Goodie Tutors	www.goodietutors.co.za
A+ Students	http://www.aplusstudents.co.za/
Kip McGrath	https://www.kipmcgrath.co.za
TutorBox	www.tutorbox.co.za
Legacy School Of Music	www.legacyschoolofmusic.co.za
Ross Howard Music	http://rosshowardmusic.com/

Divya Art Of Dance	https://divya.co.za/
Combat Coaching.com	http://www.combatcoaching.com/
Helen O' Grady Drama Academy	http://dramaafrica.com/
Purple Turtle Swim School	https://www.jozikids.co.za/listing/purple-turtle-swim-school/
Advantage Tennis	http://www.advantagetennis.co.za/
TL Fusion Gymnastics	http://www.tinytumbles.co.za/contactus.html
Happy Fun Kids SA	https://www.facebook.com/happyfunkids100/
Irene Beckers Tennis School	https://irene-becker-tennis-school.business.site/?m=true
Cardio Tennis	https://www.cardiotennis.com/
Kiddilicious - Ginja Ninja Cooking school	www.kiddilicious.co.za
The Kick Up's	http://www.thekickups.co.za/